

Give it to us straight!! We want to know....!!

### How are we doing ???

Estimator name: Dave Barleigh

1. During your initial call to us, how would you rate the manner in which your call was handled?  
 Very GOOD      FAIR      POOR
2. Was our salesperson punctual?  YES      NO
3. Was our salesperson helpful and polite?  YES      NO
4. Did our salesperson provide you with the information you requested?  YES      NO
5. Would you call us again?  YES      NO
6. Was our crew tidy and professional?  YES      NO
7. Did the crew complete the job to your satisfaction?  YES      NO

Comments: Outstanding Service and Workmanship  
Very pleased with the job.

Please continue comments on back.

(Please Print)

Name: William Brierley

Address: 242 Budds Landing Rd, Warwick Md,

Phone: 302-834-9186

Email: Bill and Sheila in Bear @comcast.net

Richards Paving Inc.

9 Bellecor Drive

New Castle, Delaware 19720

Phone: (302) 328-5828 / 1-800-ASPHALT

Fax: (302) 328-5949

Email: [info@richardspaving.com](mailto:info@richardspaving.com)

Website: [www.richardspaving.com](http://www.richardspaving.com)

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Estimator name: DAVE BURLEIGH

1. During your initial call to us, how would you rate the manner in which your call was handled?  
 GOOD       FAIR       POOR
2. Was our salesperson punctual?  YES       NO
3. Was our salesperson helpful and polite?  YES       NO
4. Did our salesperson provide you with the information you requested?  YES       NO
5. Would you call us again?  YES       NO
6. Was our crew tidy and professional?  YES       NO
7. Did the crew complete the job to your satisfaction?  YES       NO

Comments: Comparing your work with similar projects  
in my neighborhood I would say your work is  
greatly superior-  
Please continue comments on back.

(Please Print)

Name: (MRS) ELIZABETH DECKER

Address: 235 DUNCAN AVE. McDANIEL CREST

Phone: (302) 478-1619

Email: \_\_\_\_\_

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Estimator name: Rick Polling

1. During your initial call to us, how would you rate the manner in which your call was handled?  
 GOOD       FAIR       POOR
2. Was our salesperson punctual?  YES       NO
3. Was our salesperson helpful and polite?  YES       NO
4. Did our salesperson provide you with the information you requested?  YES       NO
5. Would you call us again?  YES       NO
6. Was our crew tidy and professional?  YES       NO
7. Did the crew complete the job to your satisfaction?  YES       NO

Comments: Rick was great from start to finish. Quickly & clearly answered all my questions before signing the contract, and was available and on the job site throughout the driveway process. →  
Please continue comments on back.

(Please Print)

Name: Barbara LeFrancois

Address: 2 Bala Road, Newark, DE 19713

Phone: 302-731-0814

Email: barbie1188@comcast.net

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Rick went far beyond his job by helping me get a contractor to fix a problem that was necessary before the driveway could be done. He kept me well informed along the way of when each step of the paving process was happening. Both of the work crews did an excellent job and were courteous and conscientious of the job they were doing.

I greatly appreciate Rick Pulling and Richard's Paving for a job well done.

Thank you.

Barbie Lefrancow

Give it to us straight!! We want to know....!!

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Estimator name: Dave Burleigh

1. During your initial call to us, how would you rate the manner in which your call was handled?  
 GOOD      FAIR      POOR
2. Was our salesperson punctual?  YES      NO
3. Was our salesperson helpful and polite?  YES      NO
4. Did our salesperson provide you with the information you requested?  YES      NO
5. Would you call us again?  YES      NO
6. Was our crew tidy and professional?  YES      NO
7. Did the crew complete the job to your satisfaction?  YES      NO

Comments: Excellent job. Very responsive staff  
Thanks for a job well done.

Please continue comments on back.

(Please Print)

Name: Ger Meeuwissen  
Address: 108 St. Andrews Drive, Avondale,  
PA 19311  
Phone: 610-268-2094  
Email: gmeeuwissen@gmail.com

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### How are we doing ???

Estimator name: Herb

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 GOOD      FAIR      POOR
2. Was our salesperson punctual?  YES      NO
3. Was our salesperson helpful and polite?  YES      NO
4. Did our salesperson provide you with the information you requested?  YES      NO
5. Would you call us again?  YES      NO
6. Was our crew tidy and professional?  YES      NO
7. Did the crew complete the job to your satisfaction?  YES      NO

Comments: Nice Job Excellent quality

Would recommend to friends, family & neighbors  
Please continue comments on back: would not change anything about the process.

(Please Print)

Name: Stephen Rosiak & Sharon Rosiak

Address: 513 Darley Rd Claymont De 19707

Phone: 793-1561

Email: hausersa@comcast.net

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### How are we doing ???

Estimator name: MR. BUCCI

1. During your initial call to us, how would you rate the manner in which your call was handled?  
GOOD      FAIR      POOR
2. Was our salesperson punctual? YES      NO
3. Was our salesperson helpful and polite?  YES      NO
4. Did our salesperson provide you with the information you requested?  YES      NO
5. Would you call us again?  YES      NO
6. Was our crew tidy and professional?  YES      NO
7. Did the crew complete the job to your satisfaction?  YES      NO

Comments: EXCELLENT JOB! WE WOULD RECOMMEND YOU HIGHLY.

Please continue comments on back.

(Please Print)

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Phone: 302. 778. 2907  
Email: \_\_\_\_\_

Piet Van Ogtrop  
23 Mt. Airy Dr.  
Wilmington, DE 19807

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Estimator name: \_\_\_\_\_

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 GOOD      FAIR      POOR
2. Was our salesperson punctual?  YES      NO
3. Was our salesperson helpful and polite?  YES      NO
4. Did our salesperson provide you with the information you requested?  YES      NO
5. Would you call us again?  YES      NO
6. Was our crew tidy and professional?  YES      NO
7. Did the crew complete the job to your satisfaction?  YES      NO

Comments: YOUR SERVICE WAS EXCELLENT IN EVERY ASPECT. YOUR SALESMAN WAS IN THE AREA AND CAME RIGHT OVER TO MY HOUSE AFTER MY CALL.

Please continue comments on back. I AM VERY PLEASED WITH YOUR STAFF AND THE JOB THEY PERFORMED.

(Please Print)

Name: SARA JANE WEIBLE

Address: 2221 MARSH RD ARDEN 19810

Phone: 302-475-5100

Email: \_\_\_\_\_

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